# Make the Switch to Partners

Switching to Partners is as easy as 1-2-3!

#### What you'll need:

- Partners routing number: 322274242
- Your Partners account number, which can be found in several locations:
  - Online Banking
  - Mobile Banking
  - Personal Check

For detailed instructions on how to locate your Partners Savings and Checking account numbers, view our **Direct Deposit** page.

### Step 1: Set Up Your Direct Deposit

- Complete a <u>Direct Deposit Transfer Form<sup>1</sup></u> and provide to your employer
- If your employer has an online portal, enter your Partners account number and routing number
- Disney Cast Members and Employees can set up <u>direct deposit on SAP</u>

### Step 2: Transfer automatic payments

- Complete an Automatic Payment Change Form and provide to each payee/biller
- If the payee/biller has an online portal, enter your Partners account number and routing number

### Step 3: Close your old account

- Make sure all outstanding checks and ATM/debit card transactions have cleared and direct deposits and automatic withdrawals are appearing on your Partners account
- Complete an <u>Account Closing Form</u> and submit it to your former bank

<sup>1</sup>The forms we are providing to you are generic. An employer/merchant may require separate form or other documentation. You'll need <u>Adobe Reader</u> to view and complete the forms.



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### Direct Deposit Transfer Form

Direct Deposit mansier	
То:	
Name	Company
Name	Company
Address	City, State, Zip Code
I would like to <b>Establish Direct Deposit Chan</b> using the information below.	ge my existing Direct Deposit
Employee ID Number	Social Security Number
Checking Account	Savings Account
Account Number	Account Number
322274242	322274242
Partners Routing Number	Partners Routing Number
Amount (in dollars or percentage of deposit)	Amount (in dollars or percentage of deposit)
I hereby authorize directly to my Partners account(s) shown above and a	(employer/3rd party) to make these deposits uthorize Partners to accept these deposits.
Sincerely:	
Member Signature	Date
Member Name (printed)	Member Phone Number
Member Address	Member Email Address



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City, State, Zip Code

### Automatic Payment Change Form

#### To Whom It May Concern,

I would like to **change accounts for automatic withdrawals.** Below is the date I would like to end payments from my former account and the information you will need to begin drawing money from my new Partners account.

Date to Discontinue Withdrawal	Company Making Withdrawal
Company Address	City, State, Zip Code
My Former Bank Account	My New Partners Account
Bank Name	Partners Routing Number
Bank Routing Number	Partners Account Number OChecking OSavings
Account Number Ochecking or Savings	Locating your routing and checking account number with a check:
For (reason for payment)	
	"322274242" 10100123456?" 0251
On (date of month)	
	Routing Number Account Number
Sincerely:	
Mambar Signatura	Date
Member Signature	
	Marahas Dhana Number
Member Name (printed)	Member Phone Number
Member Address	Member Email Address
City, State, Zip Code	PARTNERS.

## Account Closing Form

То:	
Name	Company Address
Company Name	City, State, Zip Code

I would like to **close my existing account(s)** using the information below.

Checking Account Information	Savings Account Information
Checking Account Number	Savings Account Number

All remaining balances should be sent to me at the address below.

Sincerely,	
Member Signature	Date
Co-signer Signature	Co-signer Name (printed)
Member Name (printed)	Member Phone Number
Member Address	Member Email Address

City, State, Zip Code



## Frequently Asked Questions

How long until my automatic payments transition to my Partners account? It depends on when your request is received by your service provider – most requests are typically processed within a few weeks.

#### How will I know that my request has been received and processed?

Carefully monitor your accounts at your former bank and at Partners to ensure all requested automatic payments have successfully transferred. You should see the deposit or withdrawal appear on your Partners statement and disappear from your former bank's statement.

## What if a service provider attempts an automatic payment from my former bank account after I have already closed it?

Do not close your former account until you've confirmed that all automatic payments have successfully transferred to your new Partners account.

#### How can I find the information I need to change a direct deposit/payment?

Contact your service provider directly if you need to collect or verify any information about your account.

#### How do I change my Social Security direct deposit?

Please visit <u>www.godirect.gov</u> to set up direct deposit for Social Security benefits and have your Partners account information ready.



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